

Telcom FX - CallTraQ 3.1

Effective

Retail Price List

March 1 2008

US Dollars

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System Software:

| Order Code | Description | Price |
|-------------------|---|--------------------|
| FXSS-B | CallTraQ Basic System (50 Extension max.) | \$ 699.95 |
| FXSS-BU | CallTraQ Basic Upgrade from any VTMS version or Competitors Product | \$ 349.95 |
| FXSS-P50 | CallTraQ Pro 50 System (50 Extension max.) | \$ 999.95 |
| FXSS-P50U | CallTraQ Pro 50 Upgrade from any VTMS version or Competitors Product | \$ 499.95 |
| FXSS-P100 | CallTraQ Pro 100 System (100 Extension max.) | \$ 1,199.95 |
| FXSS-P100U | CallTraQ Pro 100 Upgrade from any VTMS version or Competitors Product | \$ 599.95 |
| FXSS-P200 | CallTraQ Pro 200 System (200 Extension max.) | \$ 1,399.95 |
| FXSS-P200U | CallTraQ Pro 200 Upgrade from any VTMS version or Competitors Product | \$ 699.95 |
| FXSS-PUL | CallTraQ Pro UL System (Unlimited Extensions) | \$ 1,799.95 |
| FXSS-PULU | CallTraQ Pro UL Upgrade from any VTMS version or Competitors Product | \$ 899.95 |

Optional Software Modules:

| Order Code | Description | Price |
|--------------------|---|------------------|
| FXSS-RDCM | CallTraQ Remote Data Capture Module Capture Data at a remote site (Requires either FXSS-EDCM or FXSS-MSDC) | \$ 99.95 |
| FXSS-EDCM5 | CallTraQ Enhanced Data Capture Module - 5 Site Maximum Capture Data from up to 5 sites (4 remote, and 1 local) | \$ 199.95 |
| FXSS-EDCM15 | CallTraQ Enhanced Data Capture Module - 15 Site Maximum Capture Data from up to 15 sites (4 remote, and 1 local) | \$ 299.95 |
| FXSS-MSDC | CallTraQ Multi-Site Data Capture Module Capture Data from remote sites (using CallStor IV Secure Call Buffers) Connection Options include Dial Up Modem and Internet | \$ 699.95 |
| FXSS-QBXR | CallTraQ QuickBooks Export Export Resident Billing information to QuickBooks for automatic invoicing | \$ 199.95 |

Note: Upgrade Pricing is available to current registered users of VTMS Version 1.0 or 2.0 as well as registered users of a competitors Call Accounting product.

All Complete Systems above, include both a Cable Kit and Technician-In-A-Bag
(See below for Details)

Optional Data Capture Hardware:

| Order Code | Description | Price |
|-------------------|---|------------------|
| FXCS-42M | CallStor IV Secure Call Buffer Approx. Capacity of 7,500 Call Records. | \$ 499.95 |
| FXCS-44M | CallStor IV Secure Call Buffer Approx. Capacity of 15,000 Call Records. | \$ 599.95 |
| FXAA-USBSE | USB to Serial Adapter - 6 Foot Long, Terminated in a DB9. Used to connect your Phone Systems SMDR Port directly to your PC, when no Secure Call Buffer is being used, and no spare COM port is available. | \$ 49.95 |
| FXAA-CK01 | Cable Kit for use with the 30 Day Evaluation Software to enable "Live" capture of call records during the evaluation period. Included : A) 2 Patch Cables B) 1 PC Adapter C) 1 SMDR Adapter. | \$ 21.95 |
| FXAA-TIAB | Technician-In-A-Bag is a toolkit for diagnosing serial communications problems. With this kit, a non-technical person can test / verify both the phone system SMDR port as well as the PC serial port. Included are 1) Mini-Tester with 7 LED's; 2) DB9 Male to DB25 Female Adapter; 3) DB9 Female to DB25 Male Adapter; 4) DB9 and RJ45 Loopback Plug; 5) Test Software and 6) Manual. | \$ 49.95 |

Bundles:

Order any CallTraQ Call Accounting System Software and a CallStor IV Secure Call Buffer together, and take a 10% Discount off the cost of the CallStor IV.

Order any CallTraQ Call Accounting System Software and purchase year 2 of either the TTS GOLD, TTS PLATINUM, or TTS Extended Hardware Warranty, and take a 10% Discount off the price of the TTS Package.

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- The Fine Print**
- 1) All Prices are in Canadian Dollars
 - 2) FOB Burlington, ON Canada
 - 3) Shipping, Duty, Taxes extra
 - 4) System Software includes 1 year of TTS GOLD Support
 - 5) CallStor IV includes 1 year of Hardware Warranty
 - 6) To upgrade to a larger size system, simply pay the difference in price + \$50 Handling Charge
 - 7) All returns subject to a 20% restocking charge
 - 8) Please read the Warranty and Support Policy for more information

Protect your Investment !

When you purchase a CallTraQ Call Accounting System, you automatically receive our Total Support GOLD protection for a period of 1 year. However to protect your investment in Year 2 and beyond, consider purchasing either our Total Support GOLD or Total Support PLATINUM Protection Package. Both TTS Packages provide high quality "Off-Site" support.

Telcom FX Total Support TTS GOLD includes:

- * Phone / Email / FAX / Web Support
- * Database Updates (4 times per year)
- * Phone System Compatibility Upgrade
- * Patches / Corrections
- * Replacement CD / Unlock Code (If lost or stolen)
- * Peace of Mind

| <u>Order Code</u> | <u>Description</u> | <u>Price</u> |
|-------------------|--|--------------|
| FXTS-LG | Telcom FX Total Support TTS GOLD for CallTraQ Basic (1 Year) | \$ 139.95 |
| FXTS-P50G | Telcom FX Total Support TTS GOLD for CallTraQ Pro 50 (1 Year) | \$ 199.95 |
| FXTS-P100G | Telcom FX Total Support TTS GOLD for CallTraQ Pro 100 (1 Year) | \$ 239.95 |
| FXTS-P200G | Telcom FX Total Support TTS GOLD for CallTraQ Pro 200 (1 Year) | \$ 279.95 |
| FXTS-PULG | Telcom FX Total Support TTS GOLD for CallTraQ Pro UL (1 Year) | \$ 359.95 |

Telcom FX Total Support TTS PLATINUM includes:

- * Phone / Email / FAX / Web Support
- * **Software Upgrades** at no extra charge
- * Database Updates (4 times per year)
- * Phone System Compatibility Upgrade
- * Patches / Corrections
- * Replacement CD / Unlock Code (If lost or stolen)
- * Peace of Mind

| <u>Order Code</u> | <u>Description</u> | <u>Price</u> |
|-------------------|--|--------------|
| FXTS-LP | Telcom FX Total Support TTS PLATINUM for CallTraQ Basic (1 Year) | \$ 309.95 |
| FXTS-P50P | Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 50 (1 Year) | \$ 449.95 |
| FXTS-P100P | Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 100 (1 Year) | \$ 539.95 |
| FXTS-P200P | Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 200 (1 Year) | \$ 629.95 |
| FXTS-PULP | Telcom FX Total Support TTS PLATINUM for CallTraQ Pro UL (1 Year) | \$ 809.95 |

Telcom FX TTS Extended Hardware Warranty includes:

- * Phone / Email / FAX / Web Support
- * Depot Repair
- * Advance Replacement

Note : All shipping charges to be paid by customer

| <u>Order Code</u> | <u>Description</u> | <u>Price</u> |
|-------------------|--|--------------|
| FXTS-TMS2X | Telcom FX Total Support Extended Warranty for TMS1000 Version 2.x (1 year) | \$ 89.95 |
| FXTS-TMS3X | Telcom FX Total Support Extended Warranty for TMS1000 Version 3.x (1 year) | \$ 89.95 |
| FXTS-CS42M | Telcom FX Total Support Extended Warranty for CallStor IV - 2M (1 year) | \$ 69.95 |
| FXTS-CS44M | Telcom FX Total Support Extended Warranty for CallStor IV - 4M (1 year) | \$ 89.95 |

Telcom FX Pay as you go Support:

For customers that are not in a TTS Total Support Program, Telcom FX still provides support on a Per-Call basis. The cost of this support is as follows

| <u>Order Code</u> | <u>Description</u> | <u>Price</u> |
|-------------------|---------------------------------------|--------------|
| FXTS-PA1 | First 30 Minutes of support | \$ 75.00 |
| FXTS-PA2 | Each Additional 15 Minutes of support | \$ 30.00 |

Accessories / Replacement Parts:

| Order Code | Description | Price |
|-------------------|---|--------------|
| FXAA-RJ45DB25MS | RJ45 to DB25 Standard Male Adapter : Use for connection to a 25 Pin Female SMDR Port Connector on your Phone system. | \$ 7.95 |
| FXAA-RJ45DB25FS | RJ45 to DB25 Standard Female Adapter : Use for connection to a 25 Pin Male COM Port Connector on your Computer | \$ 7.95 |
| FXAA-RJ45DB9MS | RJ45 to DB9 Standard Male Adapter : Use for connection to a 25 Pin Female SMDR Port Connector on your Phone system. | \$ 7.95 |
| FXAA-RJ45DB9FS | RJ45 to DB9 Standard Female Adapter : Use for connection to a 9 Pin Male COM Port Connector on your Computer. | \$ 7.95 |
| FXAA-RJ45DB25MN | RJ45 to DB25 NULL Male Adapter | \$ 7.95 |
| FXAA-RJ45DB25FN | RJ45 to DB25 NULL Female Adapter : Use for connection to a 25 Pin Male SMDR Port Connector on your Phone System. | \$ 7.95 |
| FXAA-RJ45DB9MN | RJ45 to DB9 NULL Male Adapter | \$ 7.95 |
| FXAA-RJ45DB9FN | RJ45 to DB9 NULL Female Adapter : Use for connection to a 9 Pin Male SMDR Port Connector on your Phone System. | \$ 7.95 |
| FXAA-RJ45P06 | RJ45 to RJ45 Patch Cable - 6 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc | \$ 5.95 |
| FXAA-RJ45P25 | RJ45 to RJ45 Patch Cable - 25 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc | \$ 10.95 |
| FXAA-RJ45P50 | RJ45 to RJ45 Patch Cable - 50 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc | \$ 24.95 |
| FXAA-RJ45P100 | RJ45 to RJ45 Patch Cable - 100 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc | \$ 35.95 |
| FXAA-RJ45BBJ | RJ45 Baseboard Jack - Standard Network Baseboard Jack | \$ 9.95 |
| FXAA-DB9MDB9F06 | DB9 Male to DB9 Female - 6 Feet Long : Standard Serial Cable. | \$ 6.95 |
| FXAA-RJ45U06 | USB A-B Cable - 6 Foot Long : Standard USB Cable - 6 Foot Long terminated in an 'A' connector at one end and a 'B' Connector at the other end. Used to Connect the CallStor IV Secure Call Buffer to the PC. Note : This cable is included with the purchase of the CallStor IV | \$ 7.95 |
| FXAA-TPIOUDB9F | Adapter to convert a Toshiba PIOU (RJ-11 Jack) to a standard DB-9 Female Jack. Required to connect a Toshiba DK System to a PC COM Port, or Secure Call Buffer. | \$ 15.95 |

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Telcom FX Maintenance Only:

- * Database Updates (4 times per year) * Patches / Corrections
- * Phone System Compatibility Upgrade * Replacement CD / Unlock Code (If lost or stolen)

| <u>Order Code</u> | <u>Description</u> | <u>Price</u> |
|-------------------|--|--------------|
| FXTS-LG | Telcom FX Maintenance Only for CallTraQ Basic (1 Year) | \$ 139.95 |
| FXTS-P50G | Telcom FX Maintenance Only for CallTraQ Pro 50 (1 Year) | \$ 199.95 |
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| FXTS-P200G | Telcom FX Maintenance Only for CallTraQ Pro 200 (1 Year) | \$ 279.95 |
| FXTS-PULG | Telcom FX Maintenance Only for CallTraQ Pro UL (1 Year) | \$ 359.95 |

Telcom FX Maintenance & Upgrades:

- * Database Updates (4 times per year) * Patches / Corrections
- * Phone System Compatibility Upgrade * Replacement CD / Unlock Code (If lost or stolen)
- * **Software Upgrades** at no extra charge

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Telcom FX TTS Extended Hardware Warranty includes:

- * Phone / Email / FAX / Web Support
- * Depot Repair

Note : All shipping charges to be paid by dealer

| <u>Order Code</u> | <u>Description</u> | <u>Price</u> |
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| FXTS-TMS3X | Telcom FX Extended Warranty for TMS1000 Version 3.x (1 year) | \$ 89.95 |
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