

**Telcom FX - CallTraQ 3.1****Retail Price List**

US Dollars

Effective

March 1 2008

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**System Software:**

<b>Order Code</b>	<b>Description</b>	<b>Price</b>
<b>FXSS-B</b>	<b>CallTraQ Basic System ( 50 Extension max.)</b>	<b>\$ 699.95</b>
<b>FXSS-BU</b>	CallTraQ Basic Upgrade from any VTMS version or Competitors Product	\$ 349.95
<b>FXSS-P50</b>	<b>CallTraQ Pro 50 System ( 50 Extension max.)</b>	<b>\$ 999.95</b>
<b>FXSS-P50U</b>	CallTraQ Pro 50 Upgrade from any VTMS version or Competitors Product	\$ 499.95
<b>FXSS-P100</b>	<b>CallTraQ Pro 100 System ( 100 Extension max.)</b>	<b>\$ 1,199.95</b>
<b>FXSS-P100U</b>	CallTraQ Pro 100 Upgrade from any VTMS version or Competitors Product	\$ 599.95
<b>FXSS-P200</b>	<b>CallTraQ Pro 200 System ( 200 Extension max.)</b>	<b>\$ 1,399.95</b>
<b>FXSS-P200U</b>	CallTraQ Pro 200 Upgrade from any VTMS version or Competitors Product	\$ 699.95
<b>FXSS-PUL</b>	<b>CallTraQ Pro UL System ( Unlimited Extensions)</b>	<b>\$ 1,799.95</b>
<b>FXSS-PULU</b>	CallTraQ Pro UL Upgrade from any VTMS version or Competitors Product	\$ 899.95

**Optional Software Modules:**

<b>Order Code</b>	<b>Description</b>	<b>Price</b>
<b>FXSS-RDCM</b>	<b>CallTraQ Remote Data Capture Module</b> Capture Data at a remote site (Requires either FXSS-EDCM or FXSS-MSDC)	<b>\$ 99.95</b>
<b>FXSS-EDCM5</b>	<b>CallTraQ Enhanced Data Capture Module - 5 Site Maximum</b> Capture Data from up to 5 sites (4 remote, and 1 local)	<b>\$ 199.95</b>
<b>FXSS-EDCM15</b>	<b>CallTraQ Enhanced Data Capture Module - 15 Site Maximum</b> Capture Data from up to 15 sites (4 remote, and 1 local)	<b>\$ 299.95</b>
<b>FXSS-MSDC</b>	<b>CallTraQ Multi-Site Data Capture Module</b> Capture Data from remote sites (using CallStor IV Secure Call Buffers) Connection Options include Dial Up Modem and Internet	<b>\$ 699.95</b>
<b>FXSS-QBXR</b>	<b>CallTraQ QuickBooks Export</b> Export Resident Billing information to QuickBooks for automatic invoicing	<b>\$ 199.95</b>

**Note:** Upgrade Pricing is available to current registered users of VTMS Version 1.0 or 2.0 as well as registered users of a competitors Call Accounting product.

All Complete Systems above, include both a Cable Kit and Technician-In-A-Bag  
(See below for Details)

**Optional Data Capture Hardware:**

<b>Order Code</b>	<b>Description</b>	<b>Price</b>
<b>FXCS-42M</b>	<b>CallStor IV Secure Call Buffer</b> Approx. Capacity of 7,500 Call Records.	<b>\$ 499.95</b>
<b>FXCS-44M</b>	<b>CallStor IV Secure Call Buffer</b> Approx. Capacity of 15,000 Call Records.	<b>\$ 599.95</b>
<b>FXAA-USBSE</b>	<b>USB to Serial Adapter</b> - 6 Foot Long, Terminated in a DB9. Used to connect your Phone Systems SMDR Port directly to your PC, when no Secure Call Buffer is being used, and no spare COM port is available.	<b>\$ 49.95</b>
<b>FXAA-CK01</b>	<b>Cable Kit</b> for use with the 30 Day Evaluation Software to enable "Live" capture of call records during the evaluation period. <b>Included :</b> A) 2 Patch Cables B) 1 PC Adapter C) 1 SMDR Adapter.	<b>\$ 21.95</b>
<b>FXAA-TIAB</b>	<b>Technician-In-A-Bag</b> is a toolkit for diagnosing serial communications problems. With this kit, a non-technical person can test / verify both the phone system SMDR port as well as the PC serial port.  Included are 1) Mini-Tester with 7 LED's; 2) DB9 Male to DB25 Female Adapter; 3) DB9 Female to DB25 Male Adapter; 4) DB9 and RJ45 Loopback Plug; 5) Test Software and 6) Manual.	<b>\$ 49.95</b>

**Bundles:**

Order any CallTraQ Call Accounting System Software and a CallStor IV Secure Call Buffer together, and take a 10% Discount off the cost of the CallStor IV.

Order any CallTraQ Call Accounting System Software and purchase year 2 of either the TTS GOLD, TTS PLATINUM, or TTS Extended Hardware Warranty, and take a 10% Discount off the price of the TTS Package.

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- The Fine Print**
- 1 ) All Prices are in Canadian Dollars
  - 2 ) FOB Burlington, ON Canada
  - 3 ) Shipping, Duty, Taxes extra
  - 4 ) System Software includes 1 year of TTS GOLD Support
  - 5 ) CallStor IV includes 1 year of Hardware Warranty
  - 6 ) To upgrade to a larger size system, simply pay the difference in price + \$50 Handling Charge
  - 7 ) All returns subject to a 20% restocking charge
  - 8 ) Please read the Warranty and Support Policy for more information

**Protect your Investment !**

When you purchase a CallTraQ Call Accounting System, you automatically receive our Total Support GOLD protection for a period of 1 year. However to protect your investment in Year 2 and beyond, consider purchasing either our Total Support GOLD or Total Support PLATINUM Protection Package. Both TTS Packages provide high quality "Off-Site" support.

**Telcom FX Total Support TTS GOLD includes:**

- \* Phone / Email / FAX / Web Support
- \* Database Updates (4 times per year)
- \* Phone System Compatibility Upgrade
- \* Patches / Corrections
- \* Replacement CD / Unlock Code (If lost or stolen)
- \* Peace of Mind

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
<b>FXTS-LG</b>	Telcom FX Total Support TTS GOLD for CallTraQ Basic (1 Year)	\$ 139.95
<b>FXTS-P50G</b>	Telcom FX Total Support TTS GOLD for CallTraQ Pro 50 (1 Year)	\$ 199.95
<b>FXTS-P100G</b>	Telcom FX Total Support TTS GOLD for CallTraQ Pro 100 (1 Year)	\$ 239.95
<b>FXTS-P200G</b>	Telcom FX Total Support TTS GOLD for CallTraQ Pro 200 (1 Year)	\$ 279.95
<b>FXTS-PULG</b>	Telcom FX Total Support TTS GOLD for CallTraQ Pro UL (1 Year)	\$ 359.95

**Telcom FX Total Support TTS PLATINUM includes:**

- \* Phone / Email / FAX / Web Support
- \* **Software Upgrades** at no extra charge
- \* Database Updates (4 times per year)
- \* Phone System Compatibility Upgrade
- \* Patches / Corrections
- \* Replacement CD / Unlock Code (If lost or stolen)
- \* Peace of Mind

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
<b>FXTS-LP</b>	Telcom FX Total Support TTS PLATINUM for CallTraQ Basic (1 Year)	\$ 309.95
<b>FXTS-P50P</b>	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 50 (1 Year)	\$ 449.95
<b>FXTS-P100P</b>	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 100 (1 Year)	\$ 539.95
<b>FXTS-P200P</b>	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 200 (1 Year)	\$ 629.95
<b>FXTS-PULP</b>	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro UL (1 Year)	\$ 809.95

**Telcom FX TTS Extended Hardware Warranty includes:**

- \* Phone / Email / FAX / Web Support
- \* Depot Repair
- \* Advance Replacement

**Note :** All shipping charges to be paid by customer

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
<b>FXTS-TMS2X</b>	Telcom FX Total Support Extended Warranty for TMS1000 Version 2.x (1 year)	\$ 89.95
<b>FXTS-TMS3X</b>	Telcom FX Total Support Extended Warranty for TMS1000 Version 3.x (1 year)	\$ 89.95
<b>FXTS-CS42M</b>	Telcom FX Total Support Extended Warranty for CallStor IV - 2M (1 year)	\$ 69.95
<b>FXTS-CS44M</b>	Telcom FX Total Support Extended Warranty for CallStor IV - 4M (1 year)	\$ 89.95

**Telcom FX Pay as you go Support:**

For customers that are not in a TTS Total Support Program, Telcom FX still provides support on a Per-Call basis. The cost of this support is as follows

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
<b>FXTS-PA1</b>	First 30 Minutes of support	\$ 75.00
<b>FXTS-PA2</b>	Each Additional 15 Minutes of support	\$ 30.00

**Accessories / Replacement Parts:**

<b>Order Code</b>	<b>Description</b>	<b>Price</b>
FXAA-RJ45DB25MS	RJ45 to DB25 Standard Male Adapter : Use for connection to a 25 Pin Female SMDR Port Connector on your Phone system.	\$ 7.95
FXAA-RJ45DB25FS	RJ45 to DB25 Standard Female Adapter : Use for connection to a 25 Pin Male COM Port Connector on your Computer	\$ 7.95
FXAA-RJ45DB9MS	RJ45 to DB9 Standard Male Adapter : Use for connection to a 25 Pin Female SMDR Port Connector on your Phone system.	\$ 7.95
FXAA-RJ45DB9FS	RJ45 to DB9 Standard Female Adapter : Use for connection to a 9 Pin Male COM Port Connector on your Computer.	\$ 7.95
FXAA-RJ45DB25MN	RJ45 to DB25 NULL Male Adapter	\$ 7.95
FXAA-RJ45DB25FN	RJ45 to DB25 NULL Female Adapter : Use for connection to a 25 Pin Male SMDR Port Connector on your Phone System.	\$ 7.95
FXAA-RJ45DB9MN	RJ45 to DB9 NULL Male Adapter	\$ 7.95
FXAA-RJ45DB9FN	RJ45 to DB9 NULL Female Adapter : Use for connection to a 9 Pin Male SMDR Port Connector on your Phone System.	\$ 7.95
FXAA-RJ45P06	RJ45 to RJ45 Patch Cable - 6 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 5.95
FXAA-RJ45P25	RJ45 to RJ45 Patch Cable - 25 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 10.95
FXAA-RJ45P50	RJ45 to RJ45 Patch Cable - 50 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 24.95
FXAA-RJ45P100	RJ45 to RJ45 Patch Cable - 100 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 35.95
FXAA-RJ45BBJ	RJ45 Baseboard Jack - Standard Network Baseboard Jack	\$ 9.95
FXAA-DB9MDB9F06	DB9 Male to DB9 Female - 6 Feet Long : Standard Serial Cable.	\$ 6.95
FXAA-RJ45U06	USB A-B Cable - 6 Foot Long : Standard USB Cable - 6 Foot Long terminated in an 'A' connector at one end and a 'B' Connector at the other end. Used to Connect the CallStor IV Secure Call Buffer to the PC. Note : This cable is included with the purchase of the CallStor IV	\$ 7.95
FXAA-TPIOUDB9F	Adapter to convert a Toshiba PIOU (RJ-11 Jack) to a standard DB-9 Female Jack. Required to connect a Toshiba DK System to a PC COM Port, or Secure Call Buffer.	\$ 15.95

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**Telcom FX Maintenance Only:**

- \* Database Updates (4 times per year)
- \* Patches / Corrections
- \* Phone System Compatibility Upgrade
- \* Replacement CD / Unlock Code (If lost or stolen)

<b>Order Code</b>	<b>Description</b>	<b>Price</b>
<b>FXTS-LG</b>	Telcom FX Maintenance Only for CallTraQ Basic (1 Year)	\$ 139.95
<b>FXTS-P50G</b>	Telcom FX Maintenance Only for CallTraQ Pro 50 (1 Year)	\$ 199.95
<b>FXTS-P100G</b>	Telcom FX Maintenance Only for CallTraQ Pro 100 (1 Year)	\$ 239.95
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<b>FXTS-PULG</b>	Telcom FX Maintenance Only for CallTraQ Pro UL (1 Year)	\$ 359.95

**Telcom FX Maintenance & Upgrades:**

- \* Database Updates (4 times per year)
- \* Patches / Corrections
- \* Phone System Compatibility Upgrade
- \* Replacement CD / Unlock Code (If lost or stolen)
- \* **Software Upgrades** at no extra charge

<b>Order Code</b>	<b>Description</b>	<b>Price</b>
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<b>FXTS-P50P</b>	Telcom FX Maintenance & Upgrades for CallTraQ Pro 50 (1 Year)	\$ 449.95
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**Telcom FX TTS Extended Hardware Warranty includes:**

- \* Phone / Email / FAX / Web Support
- \* Depot Repair

Note : All shipping charges to be paid by dealer

<b>Order Code</b>	<b>Description</b>	<b>Price</b>
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