

Telcom FX - CallTraQ 3.1

Effective

Retail Price List

March 1 2008

Canadian Dollars

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System Software:

Order Code	Description	Price
FXSS-B	CallTraQ Basic System (50 Extension max.)	\$ 699.95
FXSS-BU	CallTraQ Basic Upgrade from any VTMS version or Competitors Product	\$ 349.95
FXSS-P50	CallTraQ Pro 50 System (50 Extension max.)	\$ 999.95
FXSS-P50U	CallTraQ Pro 50 Upgrade from any VTMS version or Competitors Product	\$ 499.95
FXSS-P100	CallTraQ Pro 100 System (100 Extension max.)	\$ 1,199.95
FXSS-P100U	CallTraQ Pro 100 Upgrade from any VTMS version or Competitors Product	\$ 599.95
FXSS-P200	CallTraQ Pro 200 System (200 Extension max.)	\$ 1,399.95
FXSS-P200U	CallTraQ Pro 200 Upgrade from any VTMS version or Competitors Product	\$ 699.95
FXSS-PUL	CallTraQ Pro UL System (Unlimited Extensions)	\$ 1,799.95
FXSS-PULU	CallTraQ Pro UL Upgrade from any VTMS version or Competitors Product	\$ 899.95

Optional Software Modules:

Order Code	Description	Price
FXSS-RDCM	CallTraQ Remote Data Capture Module Capture Data at a remote site (Requires either FXSS-EDCM or FXSS-MSDC)	\$ 99.95
FXSS-EDCM5	CallTraQ Enhanced Data Capture Module - 5 Site Maximum Capture Data from up to 5 sites (4 remote, and 1 local)	\$ 199.95
FXSS-EDCM15	CallTraQ Enhanced Data Capture Module - 15 Site Maximum Capture Data from up to 15 sites (4 remote, and 1 local)	\$ 299.95
FXSS-MSDC	CallTraQ Multi-Site Data Capture Module Capture Data from remote sites (using CallStor IV Secure Call Buffers) Connection Options include Dial Up Modem and Internet	\$ 699.95
FXSS-QBXR	CallTraQ QuickBooks Export Export Resident Billing information to QuickBooks for automatic invoicing	\$ 199.95

Note: Upgrade Pricing is available to current registered users of VTMS Version 1.0 or 2.0 as well as registered users of a competitors Call Accounting product.

All Complete Systems above, include both a Cable Kit and Technician-In-A-Bag
(See below for Details)

Optional Data Capture Hardware:

Order Code	Description	Price
FXCS-42M	CallStor IV Secure Call Buffer Approx. Capacity of 7,500 Call Records.	\$ 499.95
FXCS-44M	CallStor IV Secure Call Buffer Approx. Capacity of 15,000 Call Records.	\$ 599.95
FXAA-USBSE	USB to Serial Adapter - 6 Foot Long, Terminated in a DB9. Used to connect your Phone Systems SMDR Port directly to your PC, when no Secure Call Buffer is being used, and no spare COM port is available.	\$ 49.95
FXAA-CK01	Cable Kit for use with the 30 Day Evaluation Software to enable "Live" capture of call records during the evaluation period. Included : A) 2 Patch Cables B) 1 PC Adapter C) 1 SMDR Adapter.	\$ 21.95
FXAA-TIAB	Technician-In-A-Bag is a toolkit for diagnosing serial communications problems. With this kit, a non-technical person can test / verify both the phone system SMDR port as well as the PC serial port. Included are 1) Mini-Tester with 7 LED's; 2) DB9 Male to DB25 Female Adapter; 3) DB9 Female to DB25 Male Adapter; 4) DB9 and RJ45 Loopback Plug; 5) Test Software and 6) Manual.	\$ 49.95

Bundles:

Order any CallTraQ Call Accounting System Software and a CallStor IV Secure Call Buffer together, and take a 10% Discount off the cost of the CallStor IV.

Order any CallTraQ Call Accounting System Software and purchase year 2 of either the TTS GOLD, TTS PLATINUM, or TTS Extended Hardware Warranty, and take a 10% Discount off the price of the TTS Package.

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- The Fine Print**
- 1) All Prices are in Canadian Dollars
 - 2) FOB Burlington, ON Canada
 - 3) Shipping, Duty, Taxes extra
 - 4) System Software includes 1 year of TTS GOLD Support
 - 5) CallStor IV includes 1 year of Hardware Warranty
 - 6) To upgrade to a larger size system, simply pay the difference in price + \$50 Handling Charge
 - 7) All returns subject to a 20% restocking charge
 - 8) Please read the Warranty and Support Policy for more information

Protect your Investment !

When you purchase a CallTraQ Call Accounting System, you automatically receive our Total Support GOLD protection for a period of 1 year. However to protect your investment in Year 2 and beyond, consider purchasing either our Total Support GOLD or Total Support PLATINUM Protection Package. Both TTS Packages provide high quality "Off-Site" support.

Telcom FX Total Support TTS GOLD includes:

- * Phone / Email / FAX / Web Support
- * Database Updates (4 times per year)
- * Phone System Compatibility Upgrade
- * Patches / Corrections
- * Replacement CD / Unlock Code (If lost or stolen)
- * Peace of Mind

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
FXTS-LG	Telcom FX Total Support TTS GOLD for CallTraQ Basic (1 Year)	\$ 139.95
FXTS-P50G	Telcom FX Total Support TTS GOLD for CallTraQ Pro 50 (1 Year)	\$ 199.95
FXTS-P100G	Telcom FX Total Support TTS GOLD for CallTraQ Pro 100 (1 Year)	\$ 239.95
FXTS-P200G	Telcom FX Total Support TTS GOLD for CallTraQ Pro 200 (1 Year)	\$ 279.95
FXTS-PULG	Telcom FX Total Support TTS GOLD for CallTraQ Pro UL (1 Year)	\$ 359.95

Telcom FX Total Support TTS PLATINUM includes:

- * Phone / Email / FAX / Web Support
- * **Software Upgrades** at no extra charge
- * Database Updates (4 times per year)
- * Phone System Compatibility Upgrade
- * Patches / Corrections
- * Replacement CD / Unlock Code (If lost or stolen)
- * Peace of Mind

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
FXTS-LP	Telcom FX Total Support TTS PLATINUM for CallTraQ Basic (1 Year)	\$ 309.95
FXTS-P50P	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 50 (1 Year)	\$ 449.95
FXTS-P100P	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 100 (1 Year)	\$ 539.95
FXTS-P200P	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro 200 (1 Year)	\$ 629.95
FXTS-PULP	Telcom FX Total Support TTS PLATINUM for CallTraQ Pro UL (1 Year)	\$ 809.95

Telcom FX TTS Extended Hardware Warranty includes:

- * Phone / Email / FAX / Web Support
- * Depot Repair
- * Advance Replacement

Note : All shipping charges to be paid by customer

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
FXTS-TMS2X	Telcom FX Total Support Extended Warranty for TMS1000 Version 2.x (1 year)	\$ 89.95
FXTS-TMS3X	Telcom FX Total Support Extended Warranty for TMS1000 Version 3.x (1 year)	\$ 89.95
FXTS-CS42M	Telcom FX Total Support Extended Warranty for CallStor IV - 2M (1 year)	\$ 69.95
FXTS-CS44M	Telcom FX Total Support Extended Warranty for CallStor IV - 4M (1 year)	\$ 89.95

Telcom FX Pay as you go Support:

For customers that are not in a TTS Total Support Program, Telcom FX still provides support on a Per-Call basis. The cost of this support is as follows

<u>Order Code</u>	<u>Description</u>	<u>Price</u>
FXTS-PA1	First 30 Minutes of support	\$ 75.00
FXTS-PA2	Each Additional 15 Minutes of support	\$ 30.00

Accessories / Replacement Parts:

Order Code	Description	Price
FXAA-RJ45DB25MS	RJ45 to DB25 Standard Male Adapter : Use for connection to a 25 Pin Female SMDR Port Connector on your Phone system.	\$ 7.95
FXAA-RJ45DB25FS	RJ45 to DB25 Standard Female Adapter : Use for connection to a 25 Pin Male COM Port Connector on your Computer	\$ 7.95
FXAA-RJ45DB9MS	RJ45 to DB9 Standard Male Adapter : Use for connection to a 25 Pin Female SMDR Port Connector on your Phone system.	\$ 7.95
FXAA-RJ45DB9FS	RJ45 to DB9 Standard Female Adapter : Use for connection to a 9 Pin Male COM Port Connector on your Computer.	\$ 7.95
FXAA-RJ45DB25MN	RJ45 to DB25 NULL Male Adapter	\$ 7.95
FXAA-RJ45DB25FN	RJ45 to DB25 NULL Female Adapter : Use for connection to a 25 Pin Male SMDR Port Connector on your Phone System.	\$ 7.95
FXAA-RJ45DB9MN	RJ45 to DB9 NULL Male Adapter	\$ 7.95
FXAA-RJ45DB9FN	RJ45 to DB9 NULL Female Adapter : Use for connection to a 9 Pin Male SMDR Port Connector on your Phone System.	\$ 7.95
FXAA-RJ45P06	RJ45 to RJ45 Patch Cable - 6 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 5.95
FXAA-RJ45P25	RJ45 to RJ45 Patch Cable - 25 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 10.95
FXAA-RJ45P50	RJ45 to RJ45 Patch Cable - 50 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 24.95
FXAA-RJ45P100	RJ45 to RJ45 Patch Cable - 100 Feet Long : Standard Network Style Patch Cable for connecting Phone system to PC etc	\$ 35.95
FXAA-RJ45BBJ	RJ45 Baseboard Jack - Standard Network Baseboard Jack	\$ 9.95
FXAA-DB9MDB9F06	DB9 Male to DB9 Female - 6 Feet Long : Standard Serial Cable.	\$ 6.95
FXAA-RJ45U06	USB A-B Cable - 6 Foot Long : Standard USB Cable - 6 Foot Long terminated in an 'A' connector at one end and a 'B' Connector at the other end. Used to Connect the CallStor IV Secure Call Buffer to the PC. Note : This cable is included with the purchase of the CallStor IV	\$ 7.95
FXAA-TPIOUDB9F	Adapter to convert a Toshiba PIOUS (RJ-11 Jack) to a standard DB-9 Female Jack. Required to connect a Toshiba DK System to a PC COM Port, or Secure Call Buffer.	\$ 15.95

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Telcom FX Maintenance Only:

- * Database Updates (4 times per year)
- * Patches / Corrections
- * Phone System Compatibility Upgrade
- * Replacement CD / Unlock Code (If lost or stolen)

Order Code	Description	Price
FXTS-LG	Telcom FX Maintenance Only for CallTraQ Basic (1 Year)	\$ 139.95
FXTS-P50G	Telcom FX Maintenance Only for CallTraQ Pro 50 (1 Year)	\$ 199.95
FXTS-P100G	Telcom FX Maintenance Only for CallTraQ Pro 100 (1 Year)	\$ 239.95
FXTS-P200G	Telcom FX Maintenance Only for CallTraQ Pro 200 (1 Year)	\$ 279.95
FXTS-PULG	Telcom FX Maintenance Only for CallTraQ Pro UL (1 Year)	\$ 359.95

Telcom FX Maintenance & Upgrades:

- * Database Updates (4 times per year)
- * Patches / Corrections
- * Phone System Compatibility Upgrade
- * Replacement CD / Unlock Code (If lost or stolen)
- * **Software Upgrades** at no extra charge

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FXTS-LP	Telcom FX Maintenance & Upgrades for CallTraQ Basic (1 Year)	\$ 309.95
FXTS-P50P	Telcom FX Maintenance & Upgrades for CallTraQ Pro 50 (1 Year)	\$ 449.95
FXTS-P100P	Telcom FX Maintenance & Upgrades for CallTraQ Pro 100 (1 Year)	\$ 539.95
FXTS-P200P	Telcom FX Maintenance & Upgrades for CallTraQ Pro 200 (1 Year)	\$ 629.95
FXTS-PULP	Telcom FX Maintenance & Upgrades for CallTraQ Pro UL (1 Year)	\$ 809.95

Telcom FX TTS Extended Hardware Warranty includes:

- * Phone / Email / FAX / Web Support
- * Depot Repair

Note : All shipping charges to be paid by dealer

Order Code	Description	Price
FXTS-TMS2X	Telcom FX Extended Warranty for TMS1000 Version 2.x (1 year)	\$ 89.95
FXTS-TMS3X	Telcom FX Extended Warranty for TMS1000 Version 3.x (1 year)	\$ 89.95
FXTS-CS42M	Telcom FX Extended Warranty for CallStor IV - 2M (1 year)	\$ 69.95
FXTS-CS44M	Telcom FX Extended Warranty for CallStor IV - 4M (1 year)	\$ 89.95