

CallTraQ 3.0 Feature Matrix

Revised July 1, 2004

General Features :

	Freeware	Basic	Pro	
Maximum Extensions	50	50	Pro 50 Pro 100 Pro 200 Pro UL	50 100 200 Unlimited
Password Protection				X
Call Costing				X
Time Billing Costing				X
Caller ID Support				X
Time to Answer				X
Enhanced Tax Handling				X
Service Charges (Recurring Fixed costs)				X
Automated / Scheduled Events				X
Automated Report Generation				X

Database :

Department Database	X	X	X
Extension Database	X	X	X
Account Code Database	X	X	X
Trunk Group Database	X	X	X
Trunk Database	X	X	X
Pricing Setup	X	X	
Destination Database			X
Comment Database	X	X	X

Summary Reports :

Corporate Summary Report		X	X
Department Summary Report		X	X
Extension Summary Report		X	X
Trunk Group Summary Report			X
Trunk Summary Report			X
Account Code Summary Report			X

Detail Reports :

Extension Detail Report		X	X
Account Code Detail			X
Phone Number Detail	X	X	X
Checkout Report (For Hotel/Motel Applications)			X
Most Costly			X
Longest			X
Corporate Directory	X	X	X

Export :

Export Call Records (Excel / Access / Crystal Reports / etc.)			X
Export Account Detail			X
Export Account Summary			X
Export to Legal Management & Billing Software			X
Export to Accounting Software			X

Database Management :

Archive Call Records	X	X	X
Re-price Call Records			X
			X

Reporting Detail:

Call Type / Date-Time / Duration / Extension	X	X	X
Phone Number / Trunk Group			
Ring Time			X
Location (City / State)			X
Call Cost			X
Time Billing Cost			X
Account Code			X
Caller ID – Phone Number and Name			X
Comments			X

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